

OFFICE OF THE DEAN STUDENTS WELFARE

UNIVERSITY OF DELHI

Placement drive on **14.10.2015** for final year students only at Conference Centre, opposite Botany Department, North Campus, University of Delhi, Delhi-110007

Schedule

1.	9.30 A.M.	BT (British Telecom)	<p>1. Job Title/ Job Description:- Finance Apprenticeship Programme Job Profile: - Our Finance CIMA Apprenticeship Programme is a unique opportunity. To be considered, You will need to achieve(d) 3 A' Level results minimum of B grade by September 2016 (or equivalent qualifications) Plus have a minimum of 5 GCSE's at grade C or above including Maths & English (or equivalent qualifications) Be able and willing to work at BT, Gurgaon. Be totally committed to progress as a Chartered Management Accountant. and Seek be ready for an accelerated finance programme to develop your skills. Eligibility:- Pursuing B.Com (Final year), 70% in 10th / 12th Pay Package:- INR 320000 Number of Position:- 5</p> <p>2. Job Title/ Job Description:- Customer Management & Contact Centre (Advisor/ SME) Job Profile:- Process overview: CMCC will focus on the contact centre elements of dealing with customers and managing the customer experience. It would act as a back office factory, that is an off line expert team offering back office support to the Consumers whose orders have failed a happy path and have fallen out because of an issue. In simple terms, an order before getting fulfilled could fall out because of various reasons in the order journey like DOB mismatch, incorrect address etc. It becomes imperative that the error is corrected and the order be put back on a happy path!! This team would focus on exactly this and get in touch with customers by either calling them or through chats to correct the error and get the order journey completed. Role:</p>
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2.	11.30 A.M	VISTARA (TATA SIA Airlines Limited)	<p>Job Title/ Job Description:- : Cabin Crew</p> <p>Job Profile/ Responsibilities:- To ensure the customer’s well-being on flights in order to achieve high level of customer satisfaction.</p> <p>Safety and security-related duties, Inflight service duties, Administrative duties</p> <p>Eligibility Criteria:- Pursuing Final Year of degree (UG & PG)</p> <ul style="list-style-type: none"> - Only female candidates - 18 yrs to 27 yrs (to 30 yrs in case of experienced crew) - Height of at least 157 cm, with weight proportional to height; Arm reach of 210 cm - Fluency in English and Hindi - Pleasant looks; warm and friendly personality - Possess a strong service mindset; attentive to details - Adaptable and positive in managing different people, time-sensitive duties and demanding situations - Has the ability to work in a team, yet is independent and self-motivated <p>Willing to relocate to DEL</p> <p>Pay Package:- 3,00,000 – 5,50,000 (varies on the basis of flying hours)</p>

Note: - The candidates registered during 2015-16 only with CPC will be allowed to participate in placement drives. Candidates are advised to bring CPC Identity Card, duly attested by the Principal/Coordinator with college seal, for the entry and at least two copies of CV.

For details: - <http://placement.du.ac.in>